

# intouchworksorders

The In Touch Works Order System will simplify, streamline and enhance your entire job-issuing process, using state-of-the-art wireless communication technologies to despatch orders instantly and efficiently.

- Vehicle inspection module
- Achieve enormous productivity improvements
- Enhance customer satisfaction with faster response times
- Achieve 100% transparency with real time data
- Schedule operations for maximum efficiency
- Reduce staff and vehicle mileage costs
- Control costs with a 'price per unit' payment scheme
- Enhance accountability with a full electronic audit trail
- Eliminate inefficient paper process and errors due to lost or illegible paperwork
- Import and export data to other systems – no costly replacement of existing software
- Routing – tells you how to get to your next job
- Part of our integrated suite of solutions – mobile data, HAV, VOIP over GPRS (PTT), two way radio, works orders, vehicle tracking and many more.
- All data can be exported out in multiple formats to populate existing office systems



intouch

## Rapid information transfer via mobile communications

Works orders are entered into the main office system via customer applications or manually, with their status visible to both the supervisor and clients.

Orders, with location map, diagrams, traffic management and other documents are then dispatched to workers via 3G in real time. Workers receive orders on their own mobile devices – and using a simple-to-operate system requiring minimum training, they fill in job report forms covering information such as start time, completion time and materials used.

This information is sent back to head office, automatically updating the system – then notifying customers and office staff of work progress. After being checked, the information updates existing central systems.

## Benefit from major working efficiencies

Using the In Touch Works Order System, you can monitor works orders from issue to completion, resulting in major improvements in working efficiencies such as reductions in workforce vehicle mileage, less paper usage – and instant, accurate records of all works. In addition you'll have a full audit trail, plus total command over stock control and timesheet functionality.

The System's web-based application makes it accessible from any location, allowing multiple instant access to all users – and it will integrate effortlessly with your existing systems.

